



## First Amendment

This First Amendment (this "**Amendment**") is effective as of the last date of execution below the ("**Amendment Effective Date**").

### RECITALS

WHEREAS, Itron, Inc. ("Itron") and City of Marquette, MI ("**Customer**") entered into that certain Indirect Sales Agreement dated December 11, 2017 (the "**Agreement**");

WHEREAS, the Parties wish to amend the Agreement for the purpose of adding Managed Services, reducing the annual price escalator via the Pricing Summary, and

NOW, THEREFORE, in consideration of the mutual promises and obligations below, Itron and *Customer* agree to the foregoing recitals and as follows:

1. Capitalized terms used herein that are not otherwise defined in this Amendment shall have their meanings specified in the Agreement.
2. The Pricing Summary is hereby incorporated into the Agreement.
3. Except as provided in this Amendment, all terms and conditions of the Agreement remain unchanged and in full force and effect. In the event of a conflict or ambiguity between this Amendment and the Agreement, this Amendment shall control.
4. This Amendment may be executed in counterparts, which may be delivered by email, facsimile transmission or similar means.

**INTENDING TO BE LEGALLY BOUND**, each party represents and warrants that it has all necessary power and authority to enter into this Amendment to the Agreement.

[signature page to follow]



**AGREED:**

**Itron, Inc.**

**City of Marquette, MI**

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Title

\_\_\_\_\_  
Title

\_\_\_\_\_  
Date

\_\_\_\_\_  
Date

## Pricing Summary



Electric / Gas / Water

Information collection, analysis and application

### Pricing Summary for

2111 N Molter Road  
Liberty Lake, WA, 99019-9469  
fax: 866-787-6910  
[www.itron.com](http://www.itron.com)

City of Marquette, MI  
CO Johnson Controls Inc. PO Box 2012  
Milwaukee, WI 53201-2012

For: City of Marquette, MI

Quote Number: Q-00004960  
Presented on: 06/06/2024  
Valid until: 08/05/2024

Line	Item Number	Description	Extended Price
<b>Annual Recurring</b>			
1.	3000-00288	MANAGED SERVICES	\$58,451.00

### Notes and Assumptions

1. Pricing is based on existing agreements or Itron's standard terms and conditions.
2. Taxes and freight are not included, unless otherwise specified.
3. Prices are in USD.
4. Itron may adjust the then-current prices for Services once during the twelve (12) month period following each anniversary of the effective date of the applicable agreement or addition thereto, provided, however, that no annual price increase for Services will exceed 3%.
5. Managed Services Assumptions and Considerations:
  - Includes an Availability SLA of 99.5%
  - Includes a File Delivery SLA of 99%
  - Read Rate SLA of 99.5%
  - Includes a VPN tunnel
  - Includes backhaul for endpoint communications
  - Itron is responsible for application, database, and operating system upgrades
  - Itron is responsible for infrastructure management and monitoring
  - Itron is responsible for endpoint, CGR, and CAM provisioning
  - Itron is responsible for the following:
    - Read rate troubleshooting
    - CGR and CAM upgrades
    - Firmware downloads
    - Investigating non-communicating endpoints
    - Troubleshooting interrogation issues
    - Non-communicating endpoint reports for Marquette to investigate and RMA if warranted